

Custom Covers T&Cs



1. Potential clients are required to fill out the accompanying questionnaire to help with the design process. This includes details about the book, genre, aesthetic, and title. The questionnaire will be reviewed and initial design ideas will be discussed by email before the order is confirmed and the design work commences.
2. A non-refundable deposit of 50% of the quoted order total will be taken to confirm the order. After this, three initial design ideas will be created (please allow up to 10 working days) and will be shown to the customer. Upon choosing one of the proposed designs to develop, the customer will be required to pay a further 25% of the order total, with the remaining balance to be paid once the final design has been confirmed and the files are ready to send.
3. Additional initial design concepts available for an additional charge
4. The rejected covers will remain the property of Saffron Amatti, and may be put up for sale at a later date.
5. Amatti Book Cover reserves the right to display the completed cover design in an online portfolio of work. This will only happen after the cover had been revealed by the author.
6. Prior to the final sign-off by the customer, unlimited revisions of the chosen design are included in the price.
7. It is the responsibility of the customer to check everything is correct prior to the final sign-off on the cover. Alterations made after the final sign-off will be subject to additional charges.
8. All proof images will be sent with a watermark. Unwatermarked images will only be sent once the final payment has been received.
9. Due to the digital nature of the product, no cancellations will be possible after the final files have been sent, and no refunds will be made.
10. Additional extras can only be ordered at the price shown as an add-on to a book cover order. To order items with a book cover not created by me, please email saffron.amatti@gmail.com for a quote.
11. Additional extras can be added to your book cover order at the time of ordering the cover, before the final payment is made, or after the book cover order has been completed. If ordered after the cover but before final payment, the whole cost of the additional extras will be added on to the final payment. If ordered after the final payment, 50% of the value of the goods will be required up front, with the remaining balance to pay on completion.
12. Personalisation of any text shown on the relevant examples of additional extras is included in the price. Other alterations available on request and may be subject to additional fees.

13. It is the responsibility of the customer to supply any quotes or text they wish to appear on any social media graphics ordered, and to check everything is correct prior to the final sign-off on the cover. Alterations made after the final sign-off will be subject to additional charges.

14. Payment is to be made via PayPal only. You do not need a PayPal account as you can make a payment with a debit or credit card through the service. Payment should be made within 48 hours.

15. Amatti Book Covers reserves the right to cancel orders if the client is deemed to be offensive, impossible to please, or in any other way shows themselves to be unable to be worked with. Any refund in this situation will be decided on a case by case basis and the amount refunded will be determined by the cause of the cancellation and the stage at which the order is cancelled.

16. Amatti Book Covers also reserves the right to refuse to accept any custom work she deems unsuitable. This includes, but is not limited to, anything verging on pornography, explicit violence, and gore.

By paying your invoice you are confirming that you have read, understood, and agree to these Terms and Conditions. Please download a copy for your records.